



LIBANETKSA
AIRPORT & AIRCRAFT SERVICE INDUSTRY



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Executive Summary



Our organization is large enough to service in excess of 4,700 Aircraft monthly across 6 international airports, yet also agile enough to directly manage all aspects of an operation with a proven hands-on method. This dedicated approach to the aviation industry enabled us to cultivate a strong reputation of meeting and exceeding the requirements and expectations of our clients.

From its inception in Saudi Arabia, the Libanet KSA executive management continues to believe that direct involvement is critical to properly fulfill the scope of work with best-case outcomes. By instilling this philosophy upon its growing teams across Saudi Airports, Libanet KSA boasts a growing list of satisfied customers and an uncontaminated safety and security record.

LKSA's approach to this industry is truly unique. The LKSA management team and spirit are dynamic and modern: We are continuously evolving and learning quickly; we take ownership of every project, listen to our growing clients, and engage for long-term win-win partnerships.

Finally, our agility and leanness enable us to act fast for the success and best interest of the valued customer. LKSA's track record speaks for itself. With the emergence of the COVID-19 pandemic, LKSA educated itself in anticipation of new industry requirements. We introduced an Enhanced Cleaning and disinfection combination service compliant with all Health and Aviation Organization recommendations. To enable our customers' resume services smoothly and safely.

Airport Terminal Services

Soft Services (Cleaning)
Hard Services (Maintenance)
Royal Terminal Services
VIP & Executive Lounges Services
Building Facade (High-Levels) Cleaning
Waste Management Services
Pest Control & Disinfection
Stray Animal/Wildlife Control
Landscape and Weeding Services
Warehouse/Workshop/Hangar Support
Catering Unit Services

Scope

Aircraft Ground Services

Interior Cabin Cleaning (Transit, Turnaround, Overnight)
Interior Cabin Deep Cleaning
Exterior Dry Wash & Wet Wash
Brightworks / Polish
Cabin Dressing & Grooming
Aircraft Carpet Cut, Serge and Install
Private Jets & Helicopters Cleaning / Detailing
Leather Cleaning and Conditioning
Disinfection, Disinsection, Disinfestation, and Fumigation
Lavatory / Toilet Servicing
Potable Water Servicing
Engine Washing
Landing Gear Cleaning
Ground Power Unit Provision and Operation
Maintenance Platform/Steps Handling
Towing Tractors/Tugs Ramp Operations

History in Terminals

25 Years of Airport Services

Libanet, an Airport and Aircraft Service Industry specialist also provides Facility Services for cleaning to maintenance.

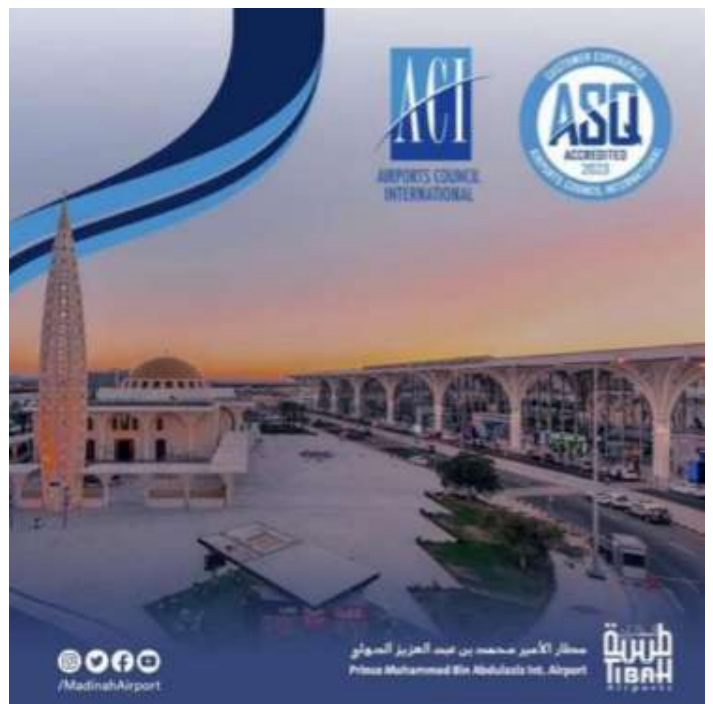
*Facility Management Services - PMIA
(Janitorial / Cleaning)*

October 2019, Libanet KSA has been re-awarded the Janitorial Services contract with TAV/ TIBAH for Prince Mohammed Bin Abdulaziz International Airport (New & Old Terminal) commencing a continuation from 2016, proving again LKSA's technical abilities and financial competitiveness.

Comprehensive Assessment of Quality Airport Services Program for 2022.

Best Airport Category (5-15) Million Passengers and Cleanliness is part of that assessment.

Obtained Customer Experience Accreditation Award from the Airport Council International Best Experience for Travelers



History in Terminals & Facilities

Janitorial and Light Maintenance - QAIA

Libanet ME Jordan, was established in 2008 and was awarded the Janitorial Services contract for cleaning and light maintenance at Queen Alia International Airport (QAIA). Cabin Cleaning under Menzies Aviation followed.

Libanet ME Jordan was re-awarded the cleaning tender for the New QAIA this September 2012 and again in 2017.

FM Services - BRHIA

Libanet was established in 1997 to service Beirut-Rafic Hariri International Airport and Middle East Airlines. Its scope of ancillary services also covers, Pest Control, Weeding, Waste Management, Apron/Taxiway/Runway Sweeping, Catering Unit cleaning and Food Service cleaning.

Cleaning Contract - CAI

The cleaning contract of Annex Buildings, Park & Grounds for Cairo Airport was awarded in 2009-2012.

Janitorial Services - KKIA

King Khalid International Airport (KKIA) Janitorial Services was awarded on November 2011- 2014.

Airbus Hangar

Staff support services including handyman, cleaners, and drivers are awarded which covers Al Kharj and Riyadh locations.



Libanet in its sequence of headway, continues to develop making gains in the market.

STC CCC (Contact Center Company)

Facilities Management services 3-year contract was awarded covering their Riyadh and Jeddah Head Offices with more than 50 staff.

TLS (Technical Links Services)

Facilities Management services 2-year contract was signed covering TLS Riyadh Head Office.

Cluster 2 (Regional Airports Management)

Three Locations of Cluster 2 Company Head Offices are serviced with cleaning and tea boys/girls.

SRA (Saudi Royal Aviation) Hangar

Waste Management Service was re-awarded, handling hazardous and non-hazardous waste collection and disposal.



Hard Services

- Building structure maintenance
- HVAC (Heating, Ventilation, and Air Conditioning) maintenance
- Electrical and plumbing maintenance.
- Carpentry and painting services.
- Equipment maintenance and servicing.
- Energy and water management
- Lighting
- Fire safety
- Decoration and refurbishment

▪ Cleaning Services

- ❖ Daily cleaning and upkeep
- ❖ Specialized cleaning of sensitive areas
- ❖ Floor care and maintenance.
- ❖ Window cleaning and glass maintenance.

▪ Pest Control

- ❖ Identification and prevention of pests.
- ❖ Safe and effective pest control measures.
- ❖ Routine inspections and monitoring.
- ❖ Pest-proofing and sealing techniques.
- ❖ Environmentally friendly pest management.

▪ Waste management and disposal

▪ Catering support services

▪ Reception services

▪ Space management

▪ Grounds maintenance



Soft Services

Facility Management Services



Terminal Cleaning (Janitorial Services)

Offering flexible and responsive 24/7 cleaning services for a sanitary travel environment.





Pest Control / Stray Animal Control / Wildlife Control

Offering services that include identification of breeding and resting areas of pests, monitoring them, and eventually killing and terminating pest's existence. This includes fogging, fumigation services, termite control treatment, cats, dogs, snakes & scorpions' control, proofing against pigeons, garden pest control, and preventive pest management. Member of the National Pest Management Association.



Landscape Weeding Services

Offering services which include weeding, ground-cover trimming/controlling, debris removal, removal of spent blooms, monitoring and removal of browning leaves and branches. Specialized in restoration and renewal of gardens and problem spots; gardening and landscape design, soil enrichment, sod installation and lawn seeding. Provision and planting of trees, shrubs, ground covers, perennials, vines and ornamental grasses.





Disinfection Services

Offering services that effectively safe guards the users of the facilities; promoting a healthy & safe environment by reducing viruses, bacteria and fungi. Using only hospital grade disinfectants recommended by EPA (Environmental Protection Agency), water-based solution-nasty chemicals free, and knapsack ULV fogging machines & stand-alone machines to apply in all open area surfaces and critical key touch points such as door handles, handrails, and taps etc.



Waste Management and Recycling

Offering services required to manage waste from its inception to its final disposal – starting from segregation, collection & transfer to dumpsters, sorting compaction, baling, dispatch, and transportation to legal dumping sites. Management of waste through classification of its types: hazardous & non-hazardous, biodegradable & non-biodegradable, and solid or liquid. Services that also includes recycling processes. Certified by the General Authority of Meteorology and Environmental Protection of the Kingdom of Saudi Arabia.



Catering Unit Cleaning and Kitchen Support Staff

Offering services for deep cleaning of commercial kitchens, serveries, and all associated equipment that will reduce the risk of contamination and greatly

improve the kitchens overall hygiene. Either deep clean single items or all of the kitchen's appliances; dismantled, deep cleaned, re-assembled and then inspected prior to kitchen staff usage. Removes food splashes, spills, grease build up and general kitchen grime from the whole kitchen structure.





Royal Terminal Cleaning

The company has long included cleaning the Royal Terminal in its list of services, by providing cleaning staff with experience who are completely cognizant of the sensitivity of the areas to be cleaned.



Building Façade (High-Levels) Cleaning

Offering facade cleaning services using pressure washing, reached high-levels by means of an aerial lift.

Dirt is washed away with pressurized water thoroughly; ideal for masonry and concrete facades. Effective removal of organic and atmospheric staining.



Terminal Glass Cleaning

Offering special glass windows cleaning service which restores, protects and maintains sparkle in terminal windows removing unsightly stains, streaks and discolouration caused by rainwater, traffic pollution, tree sap, bird lime and run off from masonry, lead flashing and silicon sealant. Specialized equipment is used to reach high-level glass windows.



Hard Services (Maintenance)

Offering services of inspecting, repairing, troubleshooting, and maintaining electrical and mechanical systems, heating and air conditioning systems, and other utility services. Hard Services / Building Maintenance includes heating and ventilation, lighting, plumbing, fire safety systems, air conditioning, and other building maintenance that ensures safety and welfare of employees, passengers, and tenants.





Airport Roadside Deep Clean

Experienced in cleaning airport pavements close to the ramp using equipment to effectively remove black marks caused by oil and grease combined.



Airside Pavement Wash/Clean

Truck mounted pressure washer which has power of its water jet that is able to effortlessly clean urban surfaces like curb, roads, pavements, and walls of the airport terminals at the airside. High-pressure water blasting or water jets are one of the cleanest and most environmentally safe ways to remove rubber abrasions that leave rubber skid marks.



Runway De-rubberizing

Offering DE rubberization which is a crucial part of routine maintenance of airport runways; using water blasting system from water blasting technology to handle airport maintenance projects. This state-of-the-art water blasting machine has the ability to remove rubber build-up and old markings from asphalt and concrete without causing damages to the runway surface. This ensures that the runway markings and the runway itself last longer.



MEP Infrastructure

Provides mechanical, electrical and plumbing engineering services. Combined approach of MEP installations.

Working with an experienced MEP engineering professionals to optimize material requirements to reduce installation costs, while achieving high performance and meeting codes.

Very valuable services for Airports, since infrastructure costs are high and construction codes are demanding.



PHYSICAL INFRASTRUCTURE

is **CRITICAL & IMPORTANT**

Uses CMMS

Computerized Maintenance
Management System

- ✓ a database
- ✓ organizes information about the assets a maintenance organization is charged with maintaining, as well as the equipment, materials and other resources to do
- ✓ centralizes maintenance information
- ✓ facilitates the processes of maintenance operations.
- ✓ optimize the utilization and availability of physical equipment like vehicles, machinery, communications, energy infrastructures and other assets.



BUILDING CONTROL CENTRE

LIBANET KSA centre prides itself in its quick response to system or equipment failures. By monitoring equipment alarms remotely on sites that have been identified as crucial by our clients, the centre can quickly dispatch the correct technician to the site and minimise downtime. A strong presence is required in every building, which can be achieved in various ways depending on the chosen Building Management Solution (BMS) and the design. Further involvement is required during the design phase to ensure interfacing.

Real time monitoring

Remote Surveillance

Web based view that is available on the Internet (Controlled IP)

Early Warning Alarms Forecasting

Alarm parameters set according to the terms of operations for the different equipment

Alarm priority pre-defined according to the service impact

Every alarm point is linked to the Graphical Webpage accessible through URL

Remote Control capability on the Environmental Equipment (Change in Temp settings, remote start and stop of generators)

ADSL Network fully backed up by 4G connectivity - increased availability.



History in Aviation

25 Years of Aircraft Services

Libanet, an Airport and Aircraft Service Industry specialist was established in 1997 in order to provide Aircraft Ground Handling support in around 16 Airports in the MENA region.

Saudia Fleet



Libanet KSA signed an agreement with Saudia for the services of Exterior Washing, Landing Gear Cleaning and Carpet Change. The project is on-going since May 2018 covering the 3 major Airports in Saudi Arabia: RUH, JED, and DMM.

Saudia Royal Fleet



Cabin Interior Deep/Detailed Cleaning contract for Saudia Royal Fleet was awarded in 2018.

Flynas



Libanet KSA has signed an agreement with Flynas for the service of its fleet in Cabin Cleaning, Overnight Cleaning and Exterior Washing. The project is on-going since March 2013 covering 14 Airports in Saudi Arabia.

Nasjet



Providing services to NASJET Private Aviation Services for Cabin Deep Cleaning and Exterior Dry Wash in 2018.

Saudi Aramco



Aramco an Aircraft and Helicopters cleaning services contract that covers Dammam, Ras Tanura, and Tanajib stations. Scope of services includes Standard Interior Cleaning, Deep Cleaning, Exterior Dry and Wet Wash for its fixed wings and helicopter fleet



Flyadeal



Libanet KSA signed an agreement with Flyadeal for the services of its fleet in Cabin Cleaning, Overnight Cleaning, Exterior Washing, and Carpet Change. The project is on-going since August 2018, and added in 2020 the scope of GSE Maintenance and Support covering the 4 major Airports, and Cabin Cleaning and Disinfection for domestic Airports that Flyadeal Services in Saudi Arabia.

Aviation Horizons



Aviation Horizons Limited for Deep Cleaning, Exterior Dry Wash, and Landing Gear Cleaning.

SaudiGulf



Swissport



Havas



RRSM International LLC



Infinity Support Services



Savas





Private Jets & Helicopters Cleaning / Detailing

Our equipped and trained aircraft detailing specialists and cleaners utilize the latest products and advanced techniques to clean the exterior of business jets or turboprops.

Keeping the cabin looking fresh, from carpeting and leather seating, to galley and lavatories, with the highest cleaning standards.

Leather Cleaning and Conditioning

Regular Leather Cleaning is critical to realize and extend the service life of a dress cover in commercial or private aircraft. Seats used in due time may diminish the look and length of life of aviation leather. Leather Cleaning is designed to nourish, maintain and enhance the durability of leather.



Disinfection

Aircraft disinfection procedure is in place to prevent the spread of disease and contain infection and contamination at the source. Aircraft preventive disinfection should be conducted post-flight. Aircraft terminal disinfection should be conducted after carriage of suspected ill passenger/s.



Disinsection, Disinfestation, and Fumigation

Offering service to perform treatment or dis-insection in aircraft using aviation-approved material and acceptable methodology to get cabin and cargo holds. Service includes Cargo Holds Dis-insection, Cabin Treatment, Residual Cabin Dis-insection, and Pre-Embarkation Cabin Dis-insection. Proud member and affiliated to globally-recognized National Pest Management Association.

Lavatory / Toilet Servicing

Waste from lavatory / toilet is removed from the aircraft at the end of each flight in a proper and sanitary manner using high-end ground service unit with minimal service time, low operational cost, and reduced aircraft maintenance. Holding tank is flushed then recharged. Ensuring that aircraft waste system is declared suited for service.



Potable Water Servicing

Provision of potable water to aircraft to be available for crew and passengers use that is free from harmful chemical substances and microorganisms, which might cause disease or illness in any form. Potable Water provision to aircraft system – maintaining the highest quality and safety with regular potability water testing results and adherence to international and local sanitary requirements.



GPU

Provision and operation of appropriate units for the supply of electrical ground power to aircraft.

Ground power units used during ground handling whenever it is necessary to provide the aircraft with electrical power. Competent GPU operators that are familiar with the basic principles of operation as well as highest level of safety performance; understood the safety hazards involved in ground handling procedures.



Maintenance Service Platforms/Steps Handling

Experienced in handling maintenance service platforms/ steps on ramp; with trained and qualified staff. Maintenance

Service Platforms ideal for aircraft engineers, cleaning service providers and other maintenance personnel to access the aircraft safely and perform regular maintenance and inspection duties at height.



Towing Tractors/Tugs Ramp Operations

Operates towing tractors or tugs on the ramp; with experienced ground support equipment operators authorized and licensed to manoeuvre the units - ideal for airport ramp towing or for use in hangar in multiple purposes.

Quality Commitment



LIBANET KSA is an organization which has strongly proven its presence in the MENA region. Since its establishment LIBANET KSA has given high consideration to the effective management of health, safety throughout the entire divisions of its awarded project. This consideration has been developed with the vision of the organization. The objective is to minimize harm to our personnel and property by adopting a proactive approach to effective risk and safety management and constant strive for quality excellence.



ISO 9001:2015

Airport & Aircraft Industrial Cleaning Services

September 2, 2019



ISO 45001:2018

Airport & Aircraft Industrial Cleaning Services

February 02, 2021



ISO 14001:2015

Airport & Aircraft Industrial Cleaning Services

January 05, 2023



IATA Training Certificates

Management of Training for Tatiana Saade

30 July - 3 August 2018 (Istanbul)

Station/Ground Handling Management for Tatiana Saade

5-9 November 2019 (Geneva)



IOSH Certificate

Managing Safely in Aviation for All Management Staff

21 November 2019



International Safe Guard Seal

Bureau Veritas Certification to LKSA Aircraft Disinfection Services and Airport Disinfection Services

27 January 2021

GACA Certificates

Libanet KSA has been the first to adhere to the new GACA regulations acquiring GACAR part 151, allowing LKSA ground support services in Saudi Arabia.



GACAR Part 151

Ground Services at:

King Khalid International Airport (KKIA), Riyadh



GACAR Part 151

Ground Services at:

King Abdulaziz International Airport (KAIA), Jeddah



GACAR Part 151

Ground Services at:

King Fahd International Airport (KFIA), Dammam



GACAR Part 151

Ground Services at:

Prince Mohammad International Airport (PMIA), Medina



GACAR 145

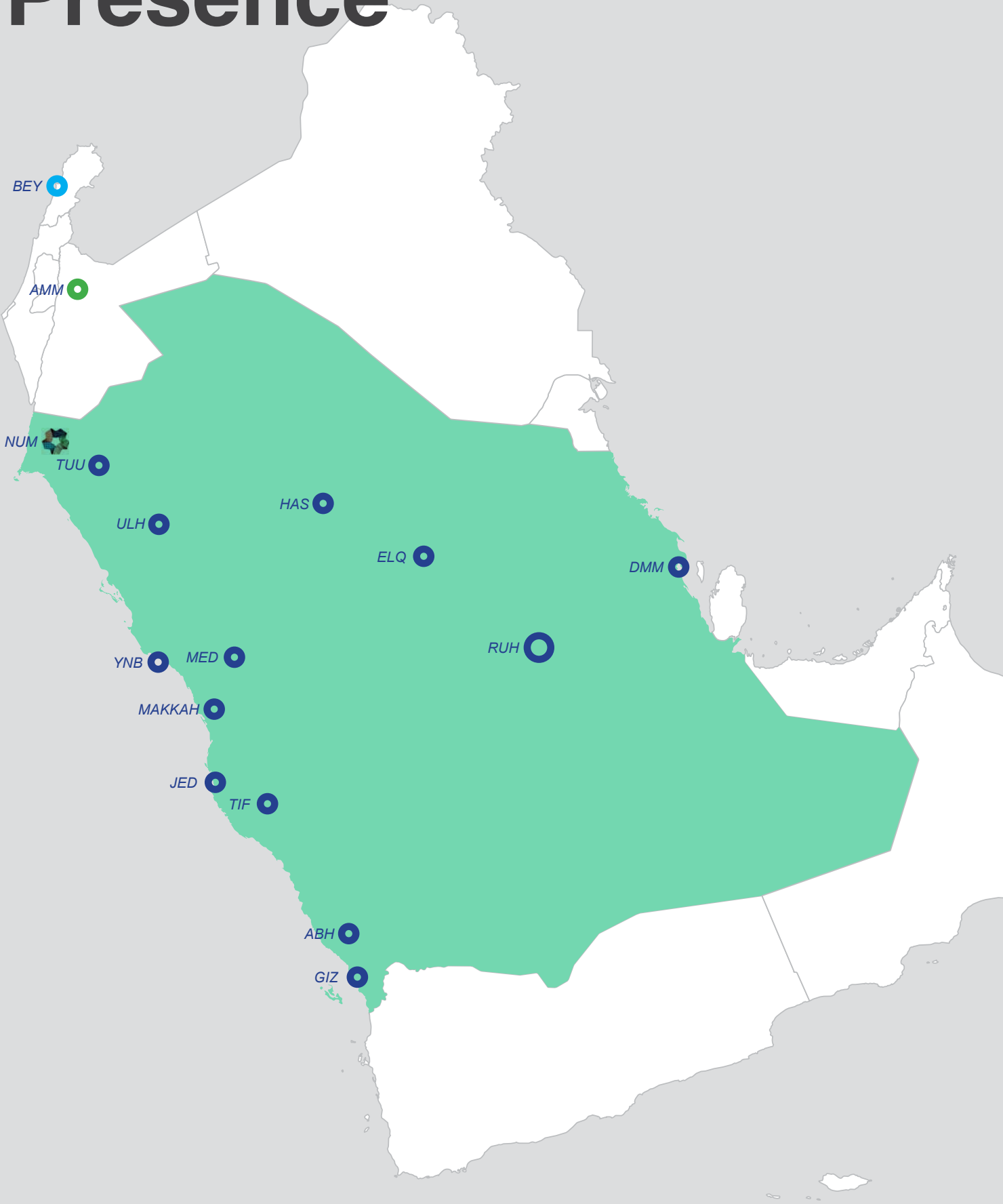
Air Agency Certificate at Jeddah



A7 Additional Service Privilege

Provision and Operation of GPU Equipment for Aircraft

Presence



Addresses

Libanet KSA

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RIYADH Station (RUH)

L0 4021-D01, Airside, Terminal 5,
King Khalid International Airport, Riyadh
Hotline: (+966) 56 743 4586

JEDDAH Station (JED)

Apron 4-5, North Terminal
King Abdulaziz International Airport, Jeddah
Hotline: (+966) 54 260 4811

DAMMAM Station (DMM)

A-2076, Basement 2,
King Fahd International Airport, Dammam
Hotline: (+966) 53 788 6834

MEDINA Station (MED)

Exit 33, Open Area, Ground Floor
Prince Mohamad International Airport, Medina
Hotline: (+966) 58 381 3059

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JIZAN Station (GIZ)

King Abdullah Airport, Jizan
Hotline: (+966) 59 341 4093

QASSIM Station (ELQ)

Prince Nayef Airport, Qassim
Hotline: (+966) 57 249 4578

YANBU Station (YNB)

Prince Abdul Mohsin Airport, Yanbu
Hotline: (+966) 55 297 4318

TABUK Station (TUU)

Prince Sultan Airport, Tabuk
Hotline: (+966) 57 221 1737

TAIF Station (TIF)

Taif Airport, Taif
Hotline: (+966) 57 212 4448

HAIL Station (HAS)

Hail Airport, Hail
Hotline: (+966) 56 491 7927

AL-ULA Station (ULH)

Prince Abdul Majeed bin Abdulaziz International
Airport, Al-Ula
Hotline: (+966) 53 712 0227

NEOM Station (NUM)

Neom Bay Airport, Neom
Hotline: (+966) 50 967 9362

MAKKAH Station

Hotline: (+966) 58 117 1015